



## UNIVERGE® SV8000 Series Hotel - Motel

### *At a Glance*

- Improved productivity
- Powerful support for front and back- office functions
- Integrated voicemail
- Flexible technology
- An extensive feature set

### ***Improved Productivity***

Hospitality Management helps hospitality industry employees save time and lower operational expenses while providing guests responsive, high-end services. It efficiently integrates with property management systems to help streamline and coordinate communications.

### ***Powerful Support for Front and Back-Office Functions***

Using PMSI, Hospitality Management can help support and control many essential front and back-office functions, including:

- Message waiting indication
- Check-in/check-out suite services
- Room/housekeeping status
- Room changes

### ***Integrated Voicemail***

Hospitality Management integrates with UNIVERGE UM8000-Mail. This integration enables guests to add, delete, change and confirm their personal greetings and wake up calls. Internal communication is also enhanced by a feature that simultaneously broadcasts messaging to the entire hotel staff.

The UNIVERGE SV8000 Series Hospitality Management solution for both the UNIVERGE SV8100 and SV8300 Communications Servers provides advanced services to ensure your guests have a memorable stay. They can access the latest messaging services, and your business benefits from extensive features including flexible numbering, room status and toll-restriction check-in mode. Hospitality Management even works with your Property Management System (PMS) through Property Management System Integration (PMSI) to support many key front and back-office functions.

### ***Flexible Technology***

Hospitality Management supports VoIP telephones, traditional Time Division Multiplex (TDM) telephones or a combination of both VoIP and TDM telephones. Corded, cordless or even wireless telephones can be selected to meet any guest or staff requirements.

### ***Extensive Features***

The Hospitality Management Solution can be used with both the UNIVERGE SV8100 and SV8300 Communications Servers. Features include:

- Property Management System Integration (\*\* note: with the purchase of PMS Hardware and Software)
- Hotel/Motel Front Desk Instrument
- Wake-up Call
- House Phone
- Message-Waiting Lamp Services
- Room-to-Room Call Restriction
- Toll Restriction Check-in Mode
- Toll Restriction Change-Guest Station
- Room Cutoff
- Room Status
- Maid Status
- Do Not Disturb-Hotel/Motel
- Do Not Disturb-System
- Flexible Numbering
- Single-Digit Dialing

