



# UNIVERGE® SV8000 Series Hospitality Management

Fulfilling the promise of UNIVERGE®360

The UNIVERGE SV8000 Series Hospitality Management solution for both the UNIVERGE SV8100 and SV8300 Communications Servers provides advanced services to ensure your guests have a memorable stay. They can access the latest messaging services, and your business benefits from extensive features including flexible numbering, room status and toll-restriction check-in mode. Hospitality Management even works with your Property Management System (PMS) through Property Management System Integration (PMSI) to support many key front and back-office functions.

## At a Glance

- Improved productivity
- Powerful support for front and back-office functions
- Integrated voicemail
- Flexible technology
- An extensive feature set

## Improved Productivity

Hospitality Management helps hospitality industry employees save time and lower operational expenses while providing guests responsive, high-end services. It efficiently integrates with property management systems to help streamline and coordinate communications.

## Powerful Support for Front and Back-Office Functions

Using PMSI, Hospitality Management can help support and control many essential front and back-office functions, including:

- Message waiting indication
- Check-in/check-out suite services
- Room/housekeeping status
- Room changes

## Integrated Voicemail

Hospitality Management integrates with UNIVERGE UM8000-Mail. This integration enables guests to add, delete, change and confirm their personal greetings and wake up calls. Internal communication is also enhanced by a feature that simultaneously broadcasts messaging to the entire hotel staff.

## Flexible Technology

Hospitality Management supports VoIP telephones, traditional Time Division Multiplex (TDM) telephones or a combination of both VoIP and TDM telephones. Corded, cordless or even wireless telephones can be selected to meet any guest or staff requirements.

## Extensive Features

The Hospitality Management Solution can be used with both the UNIVERGE SV8100 and SV8300 Communications Servers. Features include:

- Property Management System Integration
- Hotel/Motel Front Desk Instrument
- Wake-up Call
- House Phone
- Message-Waiting Lamp Services
- Room-to-Room Call Restriction
- Toll Restriction Check-in Mode
- Toll Restriction Change-Guest Station
- Room Cutoff
- Room Status
- Maid Status
- Room Status Printout
- Do Not Disturb-Hotel/Motel
- Do Not Disturb-System
- Flexible Numbering
- Single-Digit Dialing



UNIVERGE360 is NEC's approach to unifying business communications. It places people at the center of communications and delivers on an organization's needs by uniting infrastructure, communications and business.

Empowered by Innovation



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